

Benefit Highlights

UHC Preferred Complete Care FL-0003 (HMO C-SNP)

This is a short description of 2027 plan benefits and costs. Refer to the Summary of Benefits or Evidence of Coverage for complete information about the plan.

Plan costs	
Monthly plan premium	\$0
Part B premium reduction	Up to \$101 Reductions will be applied to your Social Security check or your Medicare Part B premium bill.
Annual medical deductible	No deductible
Annual out-of-pocket maximum (the most you may pay in a year for covered medical care)	\$2,900
Covered plan benefits and costs when received in-network	
Doctor's office visit	
Primary care provider (PCP)	\$0 copay Select a PCP to help manage your care
Specialist	\$0 copay Requires a referral from your PCP
Virtual visits	\$0 copay
Preventive services	\$0 copay
Inpatient hospital care	\$0 copay per stay for unlimited days
Skilled nursing facility (SNF)	\$0 copay per day: days 1-20 \$25 copay per day: days 21-100
Outpatient hospital	
Ambulatory surgical center (ASC)	\$25 copay
Outpatient hospital, including surgery	\$75 copay
Outpatient mental health	
Group therapy	\$0 copay
Individual therapy	\$0 copay
Virtual visits	\$0 copay

Covered plan benefits and costs when received in-network

Outpatient rehabilitation services

Physical and speech therapy	\$0 copay
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Occupational therapy	\$0 copay
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Durable medical equipment (DME) and related supplies

DME (e.g., wheelchairs, oxygen)	\$0 copay
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Prosthetics (e.g., braces, artificial limbs)	20% coinsurance
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Diabetes monitoring supplies	\$0 copay for covered brands
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Diagnostic radiology services (such as MRIs, CT scans)	\$150 copay
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Diagnostic tests and procedures (non-radiological)	\$0 copay
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Lab services	\$0 copay
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Outpatient X-rays	\$0 copay
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Ambulance	\$120 copay for ground or air
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Emergency care	\$80 copay per visit
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Urgently needed services	\$25 copay per visit
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Additional plan benefits

Routine physical	\$0 copay, 1 per year
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Hearing services

Routine hearing exam	\$0 copay for a routine hearing exam to help support hearing health
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Hearing aids	\$700 allowance for 2 hearing aids every year - A broad selection of high-value and brand name prescription hearing aids - Access to one of the largest national networks of hearing professionals with more than 6,500 locations 3-year manufacturer warranty on all prescription hearing aids covers a trial period and damage or
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Additional plan benefits		
		repair during warranty period Hearing aids purchased outside of UnitedHealthcare Hearing are not covered.
 Routine dental benefits	Preventive and comprehensive services	\$0 copay for exams, cleanings, X-rays, and fluoride Comprehensive dental is covered; for a complete list of services and copays, please contact the plan \$0 copay for comprehensive dental services
 Vision services	Routine eye exam	\$0 copay, 1 per year
	Routine eyewear	\$0 copay Plan pays up to \$200 every year for lenses/frames and contacts. Home delivered eyewear available through select network providers (select products only).
 Fitness program	\$0 copay Your fitness program helps you stay active and connected at the gym or in your community. It's available to you at no additional cost and includes: - Free gym membership at core and premium locations - Access to a large national network of gyms and fitness locations	
Routine transportation	\$0 copayment for 24 one-way trips to or from approved medically related appointments and pharmacies	
Foot care - routine	\$0 copay, 6 visits per year	
 OTC and food credit	\$40 credit every month for over-the-counter (OTC) products, plus healthy food for qualifying members Choose from thousands of OTC products, like first aid supplies, pain relievers and more Buy healthy foods like fruits and vegetables, meat and seafood, dairy products and bottled water Shop at thousands of participating stores, including Walmart, Walgreens, Dollar General, Target, and at neighborhood stores near you	
Meal benefit	\$0 copay for 28 home-delivered meals immediately after an inpatient hospitalization or skilled nursing facility (SNF) stay	

What is coinsurance?

Coinsurance is a portion or part of the total cost, typically as a percentage. With this plan, you pay part of the cost of Tier 4 and Tier 5 drugs. For example, if your coinsurance is 25% and the total cost of your prescription is \$100, you would pay \$25. The plan pays the rest.

Prescription drug payment stages		
Deductible	This plan does not have a prescription drug deductible. Your coverage starts in the Initial Coverage stage.	
Initial Coverage	In this stage, you'll pay your plan copays or coinsurance. The plan pays the rest. Once you, and others on your behalf, have paid a combined total of \$2,400, you move to the Catastrophic Coverage stage.	
Tier drug coverage	Standard Retail (30-day supply)	Mail Order (100-day supply)
Tier 1: Preferred Generic	\$0 copay	\$0 copay
Tier 2: Generic³	\$0 copay	\$0 copay
Tier 3: Preferred Brand	\$0 copay	\$0 copay
Covered Insulin Drugs⁴	\$0 copay	\$0 copay
Tier 4: Non-Preferred Drug⁵	27% coinsurance	N/A
Tier 5: Specialty Tier⁵	33% coinsurance	N/A
Catastrophic Coverage	Once you're in this stage, you won't pay anything for your Medicare-covered Part D drugs for the rest of the plan year.	

³Tier includes enhanced drug coverage.

⁴You pay a maximum of \$0 for each 1-month supply of Part D covered insulin drugs.

⁵Limited to a 30-day supply

Member discounts



As a UnitedHealthcare Medicare Advantage plan member, you'll have access to a collection of discounts on hundreds of products and services. Once you're a member, you can sign in to your member site for a list of discounts available to you.

Scan this code to view
your Summary of
Benefits



Required Information

UHC Preferred Complete Care FL-0003 (HMO C-SNP) is insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract. Enrollment in the plan depends on the plan's contract renewal with Medicare.

Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at [medicare.gov](https://www.medicare.gov) or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

UnitedHealthcare does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

UnitedHealthcare provides free services to help you communicate with us such as documents in other languages, Braille, large print, audio, or you can ask for an interpreter. Please contact our Customer Service number at 1-866-231-7201 for additional information (TTY users should call 711). Hours are 7 a.m.-10 p.m. CT, 7 Days Oct-Mar, M-F Apr-Sept.

UnitedHealthcare ofrece servicios gratuitos para ayudarle a que se comuniquen con nosotros. Por ejemplo, documentos en otros idiomas, braille, letra grande, audio o bien, usted puede pedir un intérprete. Comuníquese con nuestro número de Servicio al Cliente al 1-866-231-7201, para obtener información adicional (los usuarios de TTY deben comunicarse al 711). Los horarios de atención son 7 a.m. a 10 p.m. hora del centro, los 7 días de la semana, de octubre a marzo, de lunes a viernes, de abril a septiembre.

Benefits, features, and/or devices vary by plan/area. Limitations, exclusions and/or network restrictions may apply.

Premiums, copays, coinsurance, and deductibles may vary based on the level of Extra Help you receive. Please contact the plan for further details. This information is not a complete description of benefits. Contact the plan for more information.

Hearing aids - The plan may only cover hearing aids from a UnitedHealthcare Hearing network provider. Other hearing exam providers are available in the UnitedHealthcare network.

Fitness program - The fitness benefits and gym networks vary by plan/area and participating locations may change. The fitness benefit includes a standard fitness membership at participating locations. Consult your doctor prior to beginning an exercise program or making changes to your lifestyle or health care routine.

OTC and food credit - OTC and food benefits have expiration timeframes. Review your Evidence of Coverage (EOC) for more information. The healthy food benefit is a special supplemental benefit available only to chronically ill enrollees with a qualifying condition, such as diabetes, chronic heart failure and/or cardiovascular disorders, who also meet plan criteria indicating they are at high risk for hospitalization and eligible for intensive care coordination.

The Formulary, pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

Additional authorizations may be required to access discount programs. The discounts described are neither offered nor guaranteed under our contract with the Medicare program. In addition, they are not subject to the Medicare appeals process. Any disputes regarding these products and services may be subject to the UnitedHealthcare grievance process. Discount offerings may vary by plan and are not available on all plans. The discount offers are made available to members through a third party. Participation in these third-party services are subject to your acceptance of their respective terms and policies. UnitedHealthcare and its respective subsidiaries are not responsible for the services or information provided by third parties.

Member discounts - As a UnitedHealthcare Medicare Advantage plan member, you'll have access to an exclusive collection of discounts on hundreds of products and services. Once you're a member, you can sign in to your member site for a list of discounts available to you. The discounts described are neither offered nor guaranteed under our contract with the Medicare program. In addition, they are not subject to the Medicare appeals process. Any disputes regarding these products and services may be subject to the UnitedHealthcare grievance process. Discount offerings may vary by plan and are not available on all plans. The discount offers are made available to members through a third party. Participation in these third-party discount offers is subject to your acceptance of their respective terms and policies. UnitedHealthcare and its respective subsidiaries are not responsible for the services or information provided by third parties.

